

## **Danville Telecom is seeking a Multifunctional Outside Plant Technician.**

Danville Mutual Telephone Company (Danville Telecom) is a 116 year old telecommunications company based in Danville, Iowa. Our Company was founded based upon values that place the customer first, and view people as our greatest strength. We have continued to grow utilizing the same basic values and remain committed to total customer satisfaction in everything we do.

**Our Company:** Danville Telecom provides telephone and internet services in the Danville Iowa exchange area. Additionally, we provide fiber optic internet and VOIP services in some areas of Burlington, West Burlington, Ft Madison, and Keokuk.

**The Position:** We're looking for a Multifunctional Outside Plant Technician.

**Requirements:** The Multifunctional Outside Plant Technician's primary responsibilities include but are not limited to; installation and repair of customer premise equipment, ability to troubleshoot network and equipment issues to ensure timely isolation and resolution of problems, and perform line-work/ground-work as necessary. Must demonstrate the ability to work well with others. May require overtime, including evenings, weekends and holidays.

- Installs, repairs, and maintains phone lines, DSL/Fiber circuits, broadband network equipment and customer owned equipment.
- Answers and responds to customer calls regarding service orders, trouble-tickets and general service information regarding internet and associated products
- Splices, terminates, and maintains cable, including fiber optic cable. Identifies, counts, and prepares groups of pairs for splicing.
- Assists record upkeep and corrections on mapping system information when discrepancies are discovered.
- Locates underground cable plant and utilities in support of construction, rebuilds and existing upgrades.
- Marks located utilities according to set standards. Responsible for interpreting system maps (paper and electronic) to accurately locate underground facilities.

### **QUALIFICATIONS**

*To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.*

### **REQUIRED KNOWLEDGE, SKILLS and ABILITIES**

- Knowledge and experience in Telecommunications/Information Technology and related fields
- Ability to work independently with minimal supervision.
- Ability to pay attention to the minute details of a project or task.
- Ability to be truthful and be seen as credible in the workplace.
- Ability to recover from, or adjust to, misfortune or setbacks.
- Ability to be internally inspired to perform a task to the best of one's ability using his or her own drive or initiative.
- Ability to use thinking and reasoning skills to solve a problem.
- Ability to read and follow work instructions, procedures and policies.
- Ability to complete assigned tasks under stressful situations.

**EDUCATION and/or EXPERIENCE**

- High school diploma or GED required.
- 2 years of technical school or related work experience in Telecommunications/Information Technology

**REQUIRED LICENSE:**

- Driver's license

**BENEFITS:**

- Medical
- Dental
- Vision
- Flexible Spending Account
- Group Life Insurance
- 401K Retirement Savings Plan with employer match
- Short and Long term disability
- Paid Time Off (PTO)
- Paid Holidays

**PHYSICAL DEMANDS & ENVIRONMENTAL FACTORS**

*The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.*

Frequent walking, sitting, standing, carrying, stooping, bending, kneeling, and reaching. The employee must frequently lift, pull, push and /or move items up to 50 pounds. Grasping: Applying pressure to an object with the fingers and palm. Regularly required to talk and hear. Work inside, around moving objects, and with vehicles and machinery with moving parts.